

# Managed Server and Workstation Patching

Thrive's patching services provide automated software updates for servers and workstations. Automated operating system and application patch management are key safeguards recommended by the Center for Internet Security.

Thrive's patching services are designed to reduce software vulnerabilities through regularly scheduled security and critical patches to meet security and compliance requirements.

Thrive offers several service offerings to meet a range of different patching requirements. Options include:

- Installation of Microsoft Windows software updates (Critical and Security) as well as Apple MacOS software updates for workstations.
- Installation of Microsoft Windows software updates (Critical and Security) for servers.
- Annual Windows 10/11 Feature Update with testing and deployment phases.
- Access to the Thrive Client Portal for OS patching reports, including:
  - Installed patches by device
  - Failed patches by device
  - Missing patches by device
  - Summary Patch Health Score
- Enterprise add-on features like patch approval change control, out-of-cycle updates for critical patches, and fixed schedules for server OS patching.
- Optional 3rd-party application patching for Windows workstations and servers.



## The Thrive Advantage

#### Managed Services Provider (MSP)

Thrive provides Comprehensive IT Outsourcing, delivering end-to-end managed services and unmatched expertise to drive a highly secure and successful digital transformation.

#### Security Solutions

Thrive's fully-integrated managed cybersecurity solutions provide a proactive and comprehensive approach to security management for identifying and remediating security issues. Thrive's unified cybersecurity platform enables Thrive's 24x7x365 Security Operations Center to automatically address critical security issues without client intervention.

#### Consulting

Thrive addresses gaps that may exist in your organization by providing a variety of expert professional and consultative services with an agnostic approach to identifying and prioritizing risk.

#### Expertise

The Thrive team is composed of technical and industry experts dedicated to ensuring that customers are able to optimize their business performance through the strategic design and implementation of a NextGen IT environment.

### Take the Next Step

To learn more about how Thrive can help your business, please visit thrivenextgen.com

